

DA-1200 THT automated inspection system service report

Installing time : November 24 to December 2 ,2019

Participants: Customer from (Elaraby , Egypt)

Service engineer: Peter (1 Click SMT)

1.Working content:

1.DA-1200 * 4 SET installation and debugging.

2.Train customer to operate DA-1200.

Installation and training finished on December 2, 2019 , customer in Elaraby are satisfied with our machine and service .

Training image:



Satisfaction Questionnaire of Installation and Training
 安装培训客户满意度调查表



Machine Model: DA-1200	
Customer Name 客户信息	EIaraby, Egypt.
Country 客户所在国家	Egypt
Period of Time 时间	11/24 to 12/1
Engineers 安装培训人员	Peter, B. Tian.
Customers 客户参与人员	abdelReheem vofal, Amr
Type of Service 服务类型	<input checked="" type="checkbox"/> Installation 安装 <input checked="" type="checkbox"/> Training 培训 <input type="checkbox"/> Maintenance 维护保养
Machines 设备	
Machine Capacity 设备性能	<input checked="" type="checkbox"/> Satisfied 满意 <input type="checkbox"/> Acceptable 可接受 <input type="checkbox"/> Unacceptable 不可接受
Whether the machine meets the customer's requirements 设备是否满足客户需求	<input checked="" type="checkbox"/> Satisfied 满意 <input type="checkbox"/> Acceptable 可接受 <input type="checkbox"/> Unacceptable 不可接受
Machine Reliability & Safety 设备可靠性及安全性	<input checked="" type="checkbox"/> Satisfied 满意 <input type="checkbox"/> Acceptable 可接受 <input type="checkbox"/> Unacceptable 不可接受
Easy of operation and maintenance 操作及维护是否简便	<input checked="" type="checkbox"/> Satisfied 满意 <input type="checkbox"/> Acceptable 可接受 <input type="checkbox"/> Unacceptable 不可接受
Machine Satisfaction 设备满意度	<input checked="" type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Normal <input type="checkbox"/> Unacceptable 不可接受
Suggestions for machine optimization 对设备的优化的建议	
Service and technical support 服务与技术支持	
Training & installation technical ability 培训安装技术能力	<input checked="" type="checkbox"/> Satisfied 满意 <input type="checkbox"/> Acceptable 可接受 <input type="checkbox"/> Unacceptable 不可接受
Communication ability 沟通能力	<input checked="" type="checkbox"/> Satisfied 满意 <input type="checkbox"/> Acceptable 可接受 <input type="checkbox"/> Unacceptable 不可接受
Work efficiency 工作效率	<input checked="" type="checkbox"/> Satisfied 满意 <input type="checkbox"/> Acceptable 可接受 <input type="checkbox"/> Unacceptable 不可接受
Trouble shooting ability 故障处理能力	<input checked="" type="checkbox"/> Satisfied 满意 <input type="checkbox"/> Acceptable 可接受 <input type="checkbox"/> Unacceptable 不可接受
Transfer Work 交接服务	<input checked="" type="checkbox"/> Satisfied 满意 <input type="checkbox"/> Acceptable 可接受 <input type="checkbox"/> Unacceptable 不可接受
Service staff satisfaction 服务人员满意度	<input checked="" type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Normal <input type="checkbox"/> Unacceptable 不可接受
Suggestion for service optimization 对服务的优化建议	
Work content and unfinished items 工作内容及未完成事项	
Customer satisfaction and comments 客户满意度及备注	abdelReheem vofal